

Benefits 2020



BKK

A Bonus at Bertelsmann



Health is part
of our family

Bertelsmann BKK
Außergewöhnlich in Leistung und Service

Client feedback

Grade A

👍👍 Bertelsmann BKK is my health insurance fund of choice

I have been with BKK Bertelsmann for 20 years and am incredibly satisfied. Of course not everything can be covered – that is understood and is also the case with other health insurance funds. But I've personally only had the very best experiences with BKK Bertelsmann. The people in charge of making decisions and their customer representatives are so friendly and helpful. I couldn't ask for better. I had a major operation and the support I received from BKK was top class. ”

December 1, 2019 (jameda.de)

Grade A

👍👍 Excellent. Today I was back...

...at the office in Gütersloh. The help I received with the two concerns I had was just great. Friendly, nice and extremely competent. Keep it up ... ”

October 23, 2019 (jameda.de)

Grade A

👍👍 Super service and good advice

Bertelsmann BKK provides competent advice and great service. Decisions are made for the person insured because the person is at the heart of the matter. I feel like I'm in good hands with this health insurance company and can only recommend it. ”

September 5, 2019 (jameda.de)

**Dear prospective customers,
dear colleagues,**

What actually makes a good family unique? Feeling this special sense of security day after day? Being accepted as you are – with all your strengths, but also all your little quirks? Being sure that you can rely on other people who always want the best for you? Yes. That is exactly what family is. That and much, much more. As a statutory health insurer for current and former Bertelsmann employees, we are part of the Bertelsmann family.

And we want one thing above all else for our family: for them to be and remain healthy. That is why we devote a great deal of time to each family member and their relatives. Addressing their concerns, wishes and, of course, providing the best possible care. Preferably for the rest of your life. After all, you can still be part of the family even if you later change companies. Health is part of our family.

Yours sincerely, The BKK Team

**Become
part of the
BKK community!**



Lots included

Family rule number 1: Do what is good for you and your family! We'll help you however and wherever we can. From activity weeks to immunization costs, from osteopathy to grants for health courses. It's all about quality.

- **BKK Active Weeks:** with €160 grant
- **Health courses in Gütersloh:** over 100 free courses in the Bertelsmann Sports and Health Program (exclusive access, including for those not employed at Bertelsmann)
- **Health courses in the rest of Germany:** 85% grant 2x yearly, maximum €80
- **Travel vaccines and other private vaccinations** are 100% reimbursed
- **HPV immunization against cervical cancer:** up to 26 years of age
- **Early breast cancer detection:** with Discovering Hands
- **Early skin cancer detection:** in Bavaria and Baden-Württemberg from birth, in NRW from 19 years of age (all others from 35 years of age)
- **Early colon cancer detection:** free testing from 30 years of age
- **Fitness studios:** save money on gym memberships at FitX, McFit, Fitness First and other partners in the Gütersloh region
→ www.bertelsmann-bkk.de/fitness

→ www.bertelsmann-bkk.de/viel-drin



Pocket money

Of course, in our family we also make sure to put something aside for the piggy bank. To be precise: more than €500 in the form of refunds, grants or bonuses if you join the bonus program. You take care of your health – and we reward you.

- **Health budget**

You receive a health budget totaling €150 to cover private invoices for a sports medicine exam (€150), osteopathy (€120), professional teeth cleaning (€20), prenatal care, on-call midwifery services (€100 each) and early detection examinations for breast cancer, skin cancer, prostate cancer and glaucoma (€20).

- **Bonus program**

The 2020 bonus program rewards your healthy lifestyle up to €100. New bonuses for active membership at a gym or sports club, earning a sports badge, participating in fun runs, maintaining a healthy weight and not smoking. Our Bertelsmann BKK app makes it easy to manage your bonus.

Ideas or suggestions for other services? We'd love to hear about them: einfach@bertelsmann-bkk.de



Simply made easy

As part of our family, you can just sit back and relax while we take care of your registration, applications and requests quickly and easily – including through the app, no matter where you are or what you're doing. Other services include: midwife chat, e-coaches and more.

- **The “meine BKK” (“my BKK”) online office**

Take advantage of all these services using your tablet or PC: → www.bertelsmann-bkk.de/meinebkk or on your smartphone with our Bertelsmann BKK app (App Store and Google Play Store).

- **“Kinderheldin”** – Advice from a midwife via video chat
We offer all expectant parents digital midwifery care via telephone, telephone, instant messenger chat or by video. Kinderheldin midwives are there for you between 7am and 10pm every day, including weekends and public holidays.

- **Fitness@home**

Use our recommended e-coaches any time, anywhere, to receive exactly what you need for fitness, relaxation, nutrition and health at work. It's even free of charge with regular use.

→ www.bertelsmann-bkk.de/einfach



Only the best for our family

Your name is right at the top of our family planner. We keep our ears, hearts and minds open for you: for when you need our advice, want a second opinion, need a quicker doctor's appointment and much more.

- **Healthy Pregnancy Program** – avoiding premature births
- **Clever for Kids Program** – extended provisions for children and young people, with the additional preventative checkup procedures U10, U11 and J2.
- **Online vision training** for children with amblyopia
- **In vitro fertilization** with extra allowance: 3x €250
- **Extended home help**
- **Mother-father-child-regimens** at special facilities
- **Doctor's appointment service** (+49 05241 80-74111) and second opinion for orthopedics (OP) and oncology
- **The BKK Medical Compass** – find qualified doctors, hospitals and care providers. You also receive free medical advice.
→ www.bertelsmann-bkk.de/medizinkompass
- **Optimal care**, including for back health and tinnitus and for chronic illnesses (e.g. asthma, coronary heart disease, diabetes and breast cancer)
- **Specialized advice and support** in crisis situations, in searching for treatment options and specialists and for malpractice
- **Traditional homeopathy**

→ www.bertelsmann-bkk.de/das-beste



Our commitment to Bertelsmann

In addition to annual health campaigns, we support the health of employees at Bertelsmann with our involvement in the Bertelsmann Health Community.



Top tip: Learn more about BKK in our new informational video.

→ www.bertelsmann-bkk.de/film

Top tip!

meine
BKK

The online office app

All the features at a glance:

Messaging and inbox

- Send and receive encrypted messages and documents to/from Bertelsmann BKK

Services

- Upload a photo of a doctor's note excusing you from work
- Order an electronic health insurance card (eGK)
- Upload a photo for your eGK card
- Download proof of insurance coverage

Advisor

- Free access to the database of medications provided by Stiftung Warentest with assessments of more than 9,000 medications

Bonus program

- Log activities and claim bonuses

Personal information

- Change address and contact details
- Change bank details

Accidents

- Complete accident questionnaires

The online office

Take advantage of these services using your tablet or PC:

→ www.bertelsmann-bkk.de/meinebkk

The Bertelsmann BKK app

You can use the app to conveniently access all the online office features. For example, you can use your smartphone or tablet to photograph receipts and send them directly to BKK. Simply search for "**Bertelsmann BKK**" in the Google Play Store or App Store and install our app.





Benefits from the very first day!

Top tip: It's easier to register online at
→ www.bebkk.de/application

Switching is easier than you think!

You'll enjoy benefits beginning from day one – with no wait times and with no exclusion for pre-existing conditions. And even after leaving a Bertelsmann company, you will remain a full member of our strong, supportive community under the same favorable terms.

Who?

Employees of all Bertelsmann companies are eligible to join BKK along with their families and anyone else interested in high-quality health insurance coverage.

When?

Cancelling your statutory health insurance is possible at any time as of the end of the next full month. The notice of cancellation can be informal but must be made in writing.

Sample text:

"... I hereby cancel my membership with effect as of the next possible date. Please send me a confirmation of cancellation.
Yours sincerely, ..."

Example: You cancel your coverage during the month of August with effect from October 31. Membership in Bertelsmann BKK begins – with all benefits beginning on the first day – on November 1. Or cancel in September with effect from November 30, and so on.

How?

Quickly and conveniently switch at

→ www.bebkk.de/application

NEW When you switch jobs, you can now switch your statutory health insurance – without notice of termination. Simply register online with Bertelsmann BKK. This comes with a few requirements: You need to have been insured with your statutory health insurer in Germany for at least 18 months.

**We are happy to advise you:
Phone +49 (0)800 80-74000.**

Health is part of our family

Bertelsmann BKK, Statutory Health and Long-Term Care Insurance fund

Gütersloh

Carl-Miele-Str. 214, 33311 Gütersloh, Germany

Mon to Fri, 8:00 am to 5:00 pm

Phone +49 (0)5241 80-74000, Fax +49 (0)5241 80-74140

service@bertelsmann-bkk.de

Pößneck Office

(eastern states and Berlin)

Karl-Marx-Str. 24, 07381 Pößneck, Germany

Mon to Thu 8:30 am to 3 pm, Fri 8:30 am to 1 pm

Phone +49 (0)3647 430-278, Fax +49 (0)5241 806-74170

GGP@bertelsmann-bkk.de

RTL Office

(for employees of the RTL Deutschland media group)

Picassoplatz 1, 50679 Cologne, Germany

Mon, Tues, Thu, 11:00 am to 4:00 pm

Phone +49 (0)221 4567-6907, Fax +49 (0)221 4567-6909

RTL@bertelsmann-bkk.de

Service numbers

New customers: +49 (0)800 80-74000

(toll-free from landlines and cellular networks
within Germany)

Medical hotline: +49 (0)5241 80-74004

feedback@bertelsmann-bkk.de

Online office

→ www.bertelsmann-bkk.de/meinebkk

More information is available at

→ www.bertelsmann-bkk.de/en